How are public administrations transformed to enhance collaboration in policy design and service delivery, and how is this influenced by ICT?

The TROPICO-project analyses collaboration in and by European governments, with a special emphasis on digital transformation, e-government and exploitation of ICT using expert surveys, survey experiments, and case studies across ten European countries. The project runs from June 2017 until May 2021.

TROPICO studies the institutional conditions and individual drivers/barriers of collaboration, investigates the practices of open and innovative collaboration in and by governments in policy design, examines service delivery inside governments and between governments and external actors, and focuses on the consequences and effects of innovative collaboration based on ICT for legitimacy and accountability as well as government efficiency.

TROPICO engages with policy makers, public administrators, public managers, as well as third sector groups, private sector firms and citizens across Europe. Our findings aim to contribute to better working practices in government and improved interactions between government authorities, stakeholders and citizens across Europe.

TROPICO’s online presence offers access to our results and tools for further interaction.

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